**Project Design Phase-II**

**Solution Requirements (Functional & Non-functional)**

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| --- | --- |
| Date | 14 October 2022 |
| Team ID | PNT2022TMID34000 |
| Project Name | Customer Care Registry |
| Maximum Marks | 4 Marks |

**Functional Requirements:**

Following are the functional requirements of the proposed solution.

|  |  |  |
| --- | --- | --- |
| **FR No.** | **Functional Requirement (Epic)** | **Sub Requirement (Story / Sub-Task)** |
| FR-1 | Browser | Navigating the local host |
| FR-2 | User Registration | Registration through Gmail |
| FR-3 | User Confirmation | Confirmation via Email |
| FR-4 | Camera | Detects the sign language |
|  |  |  |
|  |  |  |

**Non-functional Requirements:**

Following are the non-functional requirements of the proposed solution.

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| --- | --- | --- |
| **FR No.** | **Non-Functional Requirement** | **Description** |
| NFR-1 | **Usability** | The degree to which a project satisfies the user requirements. By using our project customers can figure out that their requirements are satisfied. |
| NFR-2 | **Security** | The degree to which a project is secure. Our project can be functional against attacks. |
| NFR-3 | **Reliability** | The degree to which a project provides failure-free operation. Our project works without failures. |
| NFR-4 | **Performance** | The degree to which a project is faster and stable. Our project’s processing speed is higher. |
| NFR-5 | **Availability** | The degree to which a project is available whenever a user wants to access. Our project provides better availability when needed. |
| NFR-6 | **Scalability** | The degree to which a project adapts to increased workloads. Our project can be moved from smaller to larger operating system and can be upgraded. |